

# QUALITY & COMMISSIONING TEAM NEWS

A monthly newsletter brought to you by Stockport Quality Team

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### Focus on Forums

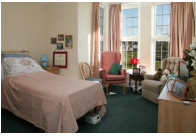


Stockport Adult Social Care hold quarterly forums for Home Support Agencies, Nursing and Residential Homes. The forums have been established for some time allowing us to meet on a regular basis to share information with you.

They provide you with the opportunity to network with other Home Support and Home Managers across Stockport, members of the Quality Team and colleagues from NHS Stockport Clinical Commissioning Group.

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### Care Home Provider Forums



The Care Home Forums focus on issues specific to your organisation. We share information ranging from training opportunities to guest speakers from public health. If your organisation would like to share any information, best practice or case studies we encourage you to request a spot on the agenda. The duration of each forum is approximately 2 hours. All managers and/or deputies are welcome to attend to find out what is going on in Stockport.

Care Home Forums are held at Stopford House, 4th Floor Conference Room, Piccadilly Stockport, SK1 3XE

For more information contact [asc.qualityteam@stockport.gov.uk](mailto:asc.qualityteam@stockport.gov.uk)

### Care Home Nurse Forum

This is a local group for Nurses working in Nursing Homes to network with peers across Stockport and offers educational support as well as opportunity for reflective practice.. The next meeting (August 2018) is being held at CCG offices, 7th Floor, Regent House, Stockport. Future venues are to be confirmed.

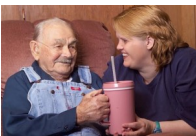
### CCG Care Home Focus Group

This is a networking meeting that offers opportunity for open discussion and sharing information across the Care and Nursing Home Sector.

For more info contact: [e.whittaker@nhs.net](mailto:e.whittaker@nhs.net) or [wendy.morrell@nhs.net](mailto:wendy.morrell@nhs.net)

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### Home Support Provider Forums



The Home Support forums provide information for Managers and or deputies of organisations this can include specific topics or workshops to address common issues in home support provision. If your organisation would like to share any information, best practice or case studies we encourage you to request a spot on the agenda.

Please be aware that Stockport's Ethical Support at Home Flexible Procurement System Framework (FPS) is currently out on the Chest Procurement Portal with a closing date of midday on 1 August 2018. Please see the Chest website for further information: <https://www.the-chest.org.uk>

Home Support Forums are held at The Heatons Centre, Thornfield Rd, Stockport, SK4 4DQ

For more information contact [asc.qualityteam@stockport.gov.uk](mailto:asc.qualityteam@stockport.gov.uk)

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### Dignity Forums



Stockport Quality Team have introduced a Dignity Forum for all providers and colleagues in health and social care to attend. We recognise that person centred care is underpinned by the principles of treating all people with dignity and respect. The forum is designed for Dignity Champions based within your organisation, we offer a space where we focus on dignity, sharing good practice, through group discussion. We have different speakers who all offer advice and information.

Dignity Forums are held at Learning Disability Resource Centre (LDRC), 8 Owens Farm Drive, Offerton, Stockport, SK2 5EA

For more information contact [asc.qualityteam@stockport.gov.uk](mailto:asc.qualityteam@stockport.gov.uk)



## Trusted Assessor Care Home Team (TACHT)



Some of you may already have met our new Trusted Assessor, Hayley Crossley. Hayley is in the early stages of developing our new TACHT team and will be in touch to arrange a visit and meet your team..

This team (TACHT) is being co-produced with the residential and nursing home providers to support with timely and safe discharges from hospital.

Trusted Assessors support providers by collecting all the information required by you to ensure you can meet the needs of your returning resident or meet the needs of a new resident. TACHT will also include a nurse, social care officer and admin support. The team will offer support up to 72 hours after discharges with any issue arising with a returning or new resident.

For more information contact: [asc.qualityteam@stockport.gov.uk](mailto:asc.qualityteam@stockport.gov.uk)

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## Enhanced Quality Improvement Programme (EQUIP)



EQUIP is our new team who work in partnership with the Quality Team. EQUIP are jointly funded by Stockport MBC and NHS Stockport CCG. EQUIP provide support to providers who are committed to improving quality in their organisation. The team has now been up and running for nine months. They have worked with a variety of providers to support Quality Improvement. As part of the work EQUIP undertake, they offer several awareness sessions. These sessions include, harm level awareness, dignity in care awareness and react to red awareness.

For more information contact [asc.qualityteam@stockport.gov.uk](mailto:asc.qualityteam@stockport.gov.uk)

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Following the success of the Stockport Star Awards 2018 NHS Stockport CCG and Stockport MBC are delighted to announce that we are getting ready to launch the 2019 awards to find the best of Stockport's care sector staff and care organisations.

Anyone working in Stockport's care homes, home care organisations and learning disability tenancies can be nominated in a range of categories including Best Care Home, Best Nurse, Best Home Support Worker and many more.

The winners will be announced in a glittering ceremony on 7 February 2019 at Stockport County Conference Centre.

Nominations open 10 September 2018.

For more information contact [stockport.star@nhs.net](mailto:stockport.star@nhs.net)

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## Harm Levels Reporting

An online survey was piloted early last year. The response from the survey has been well received by providers and harm level data is collected by Lee Woolfe, who is the Safeguarding Adults Board Business Manager. An email is sent to providers on a quarterly basis on behalf of Lee, encouraging providers to take part in the online survey. On completing the survey, registered managers have the opportunity to download a hard copy of the report for managers own records. Providers are encouraged to take part in the survey sent by Lee, and cut off dates are provided in the newsletter.

Any questions, please contact [Lee.woolfe@stockport.gov.uk](mailto:Lee.woolfe@stockport.gov.uk)

# DATES FOR THE DIARY



## 2018

|                   |  |               |                         |
|-------------------|--|---------------|-------------------------|
| 9 August          | Care Home Nurse Forum                  | 10.00—12.00   | 7th Floor, Regent House |
| 6 September       | Home Support Forum                     | 14.00 - 16.00 | The Heatons Centre      |
| 20 September      | Care Home Forum                        | 14.00 - 16.00 | Stopford House          |
| 28 September      | CCG Care Home Focus Group              | 10.00—12.00   | TBC                     |
| <b>21 October</b> | <b>Harm Levels Submission Deadline</b> |               |                         |
| 31 October        | Dignity Forum                          | 13.00 - 15.00 | LDRC                    |
| 8 November        | Care Home Nurse Forum                  | 10.00—12.00   | TBC                     |
| 22 November       | Home Support Forum                     | 14.00 - 16.00 | The Heatons Centre      |
| 7 December        | CCG Care Home Focus Group              | 10.00—12.00   | TBC                     |
| 13 December       | Care Home Forum                        | 14.00 - 16.00 | Stopford House          |

## 2019

|                   |  |               |                                    |
|-------------------|--|---------------|------------------------------------|
| 17 January        | Home Support Forum                     | 14.00 - 16.00 | The Heatons Centre                 |
| <b>21 January</b> | <b>Harm Levels Submission Deadline</b> |               |                                    |
| 23 January        | Dignity Forum                          | 13.00 - 15.00 | LDRC                               |
| 7 February        | Stockport STAR Awards                  | 18.30 - late  | Stockport County Conference Centre |
| 14 March          | Home Support Forum                     | 14.00 - 16.00 | The Heatons Centre                 |
| 21 March          | Care Home Forum                        | 14.00 - 16.00 | Stopford House                     |
| <b>21 April</b>   | <b>Harm Levels Submission Deadline</b> |               |                                    |
| 24 April          | Dignity Forum                          | 13.00 - 15.00 | LDRC                               |
| 16 May            | Home Support Forum                     | 14.00 - 16.00 | The Heatons Centre                 |
| 13 June           | Care Home Forum                        | 14.00 - 16.00 | Stopford House                     |
| 18 July           | Home Support Forum                     | 14.00 - 16.00 | The Heatons Centre                 |
| 24 July           | Dignity Forum                          | 13.00 - 15.00 | LDRC                               |
| 12 September      | Care Home Forum                        | 14.00 - 16.00 | Stopford House                     |
| 18 September      | Home Support Forum                     | 14.00 - 16.00 | The Heatons Centre                 |
| 23 October        | Dignity Forum                          | 13.00 - 15.00 | LDRC                               |
| 18 November       | Home Support Forum                     | 14.00 - 16.00 | The Heatons Centre                 |
| 12 December       | Care Home Forum                        | 14.00 - 16.00 | Stopford House                     |

### Next time:

- [Regulation 28 Risk Assessment document explained](#)
- [Red bag update](#)
- [Flu vaccinations and outbreak management](#)
- [Direct Payment recruitment update](#)

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